



# ***Fair Housing – It’s Your Right!***

## **How to Report Fair Housing Complaints**

If you have a concern with how you have been treated and believe your fair housing rights have been violated, there is a local process for reporting your complaint.

Complaints should be addressed to the local contact listed here. This person/position has been designated to coordinate Section 504 compliance efforts. A complaint should be filed in writing or verbally, contain the full name and address of the person filing it, and briefly describe the alleged violation of the regulations.

**For residents of Donna, YOUR LOCAL CONTACT IS:  
Carlos Carrizales, Director of Finance**

Email: [ccarrizales@cityofdonna.org](mailto:ccarrizales@cityofdonna.org)

Phone Number: 956-464-3314

Address: 307 S 12<sup>th</sup> St, Donna, TX 78537-3337

If you do not feel comfortable contacting the local office, both the Texas Workforce Commission Civil Rights Division (TWCCRD) and the United States Department of Housing and Urban Development (HUD) are available to help address problems regarding housing discrimination. Contact information for State and Federal Agencies are listed below:

STATE	FEDERAL
<b>Texas Workforce Commission (TWC)</b>	<b>US Department of Housing and Urban Development (HUD) Region VI</b>
<b><u>In person or By Mail:</u></b> Civil Rights Division 1117 Trinity Street, Room 144-T Austin, Texas 78701	<b><u>In person or By Mail:</u></b> 801 Cherry Street, Unit #45 Suite 2500 Fort Worth, Texas 76102
<b><u>By Phone:</u></b> (888) 452-4778 or (512) 463-2642	<b><u>By Phone:</u></b> (817) 978-5900 or (800) 669-9777
<b><u>By Email:</u></b> <a href="mailto:HousingComplaint@twc.state.tx.us">HousingComplaint@twc.state.tx.us</a>	<b><u>By Email:</u></b> <a href="mailto:ComplaintsOffice06@hud.gov">ComplaintsOffice06@hud.gov</a>
<b><u>Website:</u></b> <a href="https://www.twc.texas.gov/programs/civil-rights/housing-discrimination">https://www.twc.texas.gov/programs/civil-rights/housing-discrimination</a>	<b><u>Website:</u></b> <a href="https://www.hud.gov/program_offices/fair_housing_equal_opp">https://www.hud.gov/program_offices/fair_housing_equal_opp</a>

Additional information can be found at: <https://www.tdhca.state.tx.us/fair-housing/complaint-how-to.htm>